

## COVID-19 PROTOCOL

If your exposure status has changed or you are feeling ill, please stay home.

We will gladly reschedule your visit.

We have designed and implemented plans to maximize your safety, the safety and security of our staff and the safety of our medically vulnerable patients. We have invested a tremendous amount of thought, time, and resources into doing this right. As always, we care about not only your safety but also your overall experience with us.

When you visit, you will notice physical office upgrades, HEPA filtration, temperature scanner, advanced PPE and social distance guidelines throughout the office.

## Patient Protocol

Please **wear your own cotton mask** to your appointment and keep it on at all times. (if you do not have one, we will provide one before entering the office) We will require you to use hand sanitizer or wash your hands when you enter and temperature will be taken.

To maintain social distancing and minimize building traffic, we cannot accommodate guests or children in the office at this time. (Surgical patients may have a chaperone) We apologize for the inconvenience.

All patients will be required to answer COVID-19 screening questions. COVID-19 LIABILITY RELEASE must be updated at each visit. We reserve the right to cancel or reschedule your visit for any reason.

## **General Practices**

We are scheduling fewer patients per day to minimize traffic and allow time for enhanced disinfection between patients. To maximize appointment availability and minimize the face-to-face time for safety, we ask that you limit social conversation with your provider. *Please keep up with us on Facebook or Instagram!* 

To minimize foot traffic, maximize appointment availability for everyone, and minimize the potential for COVID contamination, all filler syringes are now "single visit use only." We will no longer be saving fillers. We apologize for the inconvenience.

For your protection, all of the staff working today will strictly adhere to protocols. Patient satisfaction is our number one priority. Our office staff is made up of bright, energetic professionals who are happy to answer any questions you may have. Thank you for your patience with us, and your trust in us, as we navigate this COVID-19 pandemic together!

Thank you,

Shannon Davis
Office Manager